

SPIRITO
SANTO



PALAZZO
STORICO

GUEST DIRECTORY
Hotel Spirito Santo Palazzo Storico
Rovinj

WLAN: Hotel_Guest
Password: spiritosanto



stories

EXPERIENCE
PREMIUM
CROATIA

WELCOME

Dear Guests,
welcome to Spirito Santo Palazzo Storico!

In the heart of Rovinj's historic old town, Spirito Santo Palazzo Storico blends timeless elegance with modern comfort. Housed in a carefully restored mid 19. and early 20. century houses, the hotel preserves original stone walls, vaulted ceilings, and details that whisper the stories of generations past.

Each elegantly appointed room offers its own story, with windows overlooking the charming streets of Rovinj and the sparkling Adriatic Sea.

As an adults-only retreat, Spirito Santo is dedicated to peace, culture, and the enjoyment of life's finer moments. Relax in our Lounge Bar, savor breakfast on the terrace, or explore stone corridors filled with history and regional wines.

A place where history, elegance, and serenity come together - welcome to Spirito Santo Palazzo Storico.

On behalf of the entire team, I wish you a pleasant stay.

Sincerely,
Matija Curić, General Manager



WONDERS OF ROVINJ AND THE HEART OF ISTRIA

Discover the Magic of Istria and Rovinj!

Beyond the doors of Spirito Santo Palazzo Storico, Istria unfolds like a living storybook. Rolling hills dotted with vineyards, olive groves, and charming villages create a landscape as timeless as it is enchanting.

The region's rich history, a tapestry woven from Roman, Venetian, and Austro-Hungarian influences, is reflected in every cobblestone street and sun-kissed piazza.

Rovinj, perched on the edge of the Adriatic, is a jewel of Istria. Its labyrinth of narrow streets, colorful facades, and vibrant harbor invite you to wander, discover hidden galleries, and savor the local flavors in quaint cafes and trattorias.

As the sun sets, the town glows in warm, golden light - a perfect backdrop for unforgettable memories.

Whether you seek cultural immersion, gastronomic delights, or serene moments by the sea, Rovinj and Istria offer a world of inspiration. From art-filled streets to sparkling sea, every corner is a celebration of beauty, tradition, and the extraordinary pleasures of life.

Rovinj is easily accessible, located just 40 km from Pula Airport and 280 km from Venice Airport, making it the perfect destination for a seamless and inspiring escape.



HOUSE RULES AND REGULATIONS

To ensure a pleasant, safe, and peaceful stay, we kindly ask you to take note of the following guidelines:

- Please register at the reception desk.
- Check-in is from 3 PM and check-out is by 11 AM on departure day.
- Half-day rates (between 2 PM and 6 PM) are charged 50% of the regular room price. After 6 PM full room rate is to be charged.
- Hotel facilities are reserved exclusively for registered guests. Access to rooms is permitted only to hotel guests. Our Lounge area is available for meetings and conversations.
- The hotel is designed for guests aged 13 and above.
- Breakfast is included in the room rate and is served daily from 8 AM to 11 AM
- When using additional services, we kindly ask you to sign invoices personally to ensure accurate records.
- During quiet hours, from 10 PM to 8 AM guests are expected to maintain silence and considerate behavior.
- Please report any faults or technical issues to reception for prompt resolution.
- Smoking is permitted only in designated outdoor areas.

We thank you for your understanding and cooperation and wish you an unforgettable stay.



YOUR A - Z WELCOME GUIDE

Air conditioning

If you have problems with your A.C., please dial 750 - front desk.

Animals

Pets are welcome upon prior notice and an additional charge. Please note that pets must not be left unattended in the hotel's public areas.

Bathrobe

Find it in your closet or in the bathroom.

Beach

Please dial 750 - front desk.

Find Beach bag in your closet, towels are at the reception.

There are several beaches located near the hotel. Please contact the reception desk for information.

Breakfast

Breakfast is served in the restaurant from 8 AM to 11 AM.

Bicycles

Please dial 750 - front desk. Ask at the reception desk renting bicycle.

Bill payment

Bills are settled on the departure day in euros and can be paid in cash or by credit card.

Credit cards

Maestro, Visa, Mastercard.

Currency exchange

Please consult the reception desk.

Doctor / Dentist

Please dial 750 - front desk.

Electricity

All rooms are equipped with single voltage (220V/50 Hz) electrical appliances.

Please contact the reception desk for any information on using adapters for appliances that are not suited to this network.

Front desk

Is open 8 AM to 10 PM. Available 0 - 24 at 750 or 00385 99 4354 333.

Housekeeping

Please dial 750 - front desk.

Our Housekeeping team will be happy to provide extra pillows, blankets, hangers, etc.

Key

In case of a lost key, please inform the reception. Issuing a new key will be charged according to the current price list.

Laundry & Ironing

If you need the hotel laundry service, please put the items in the laundry bag provided in your room, and leave it with the filled-out form where the maid can see it by 10 AM at the latest. Laundry will be returned the next day. In case you need the service immediately, contact the reception desk.

Medical assistance

Please dial 750 - front desk.

Minibar

Mini-bar consumption is charged according to the current price list and is not included in the room rate.

Parking

Please dial 750 – front desk.

Hotel parking is available at €25 per day and can be conveniently added to your room bill.

Safe

For the safekeeping of valuables, we recommend using the in-room safe, as the hotel cannot accept responsibility for lost or stolen items.

Taxi – Hotel transfer

Please dial 750 - front desk.

Telephone

For your convenience, you can reach the front desk directly by dialing from your room phone by dialing 750.

Television

A wide selection of TV programmes is available. Find the list attached below.

Tips

Tips are always appreciated by our team, though they are entirely optional. Any gratuity you choose to leave is graciously received and sincerely valued. Guests are welcome to give as they wish, at their own discretion.

Wi-Fi

WLAN: Hotel_Guest

Password: spiritosanto

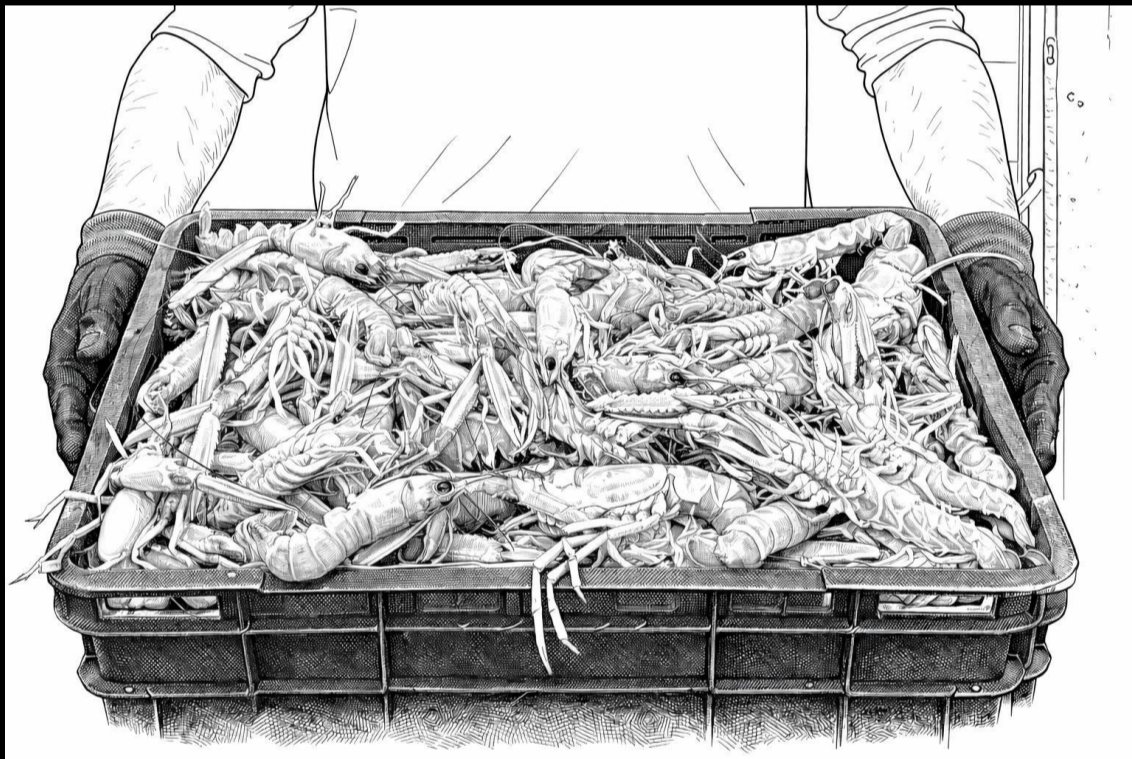
BREAKFAST

Enjoy your breakfast in the hotel restaurant from 8 AM to 11 AM. Breakfast is included in the room rate.

DINNER

Indulge in an exquisite dinner experience at Restaurant Saponi Rovinj, where our chefs craft a delightful selection of local and international dishes. Served in an elegant and welcoming atmosphere, dinner is the perfect way to unwind and savor exceptional flavors, paired with fine wines and attentive service. Please make dinner reservation at front desk. Dinner is open every day from 6 PM to 10 PM, Sunday closed.

Locality and seasonality in flavors and ingredients.



We kindly advise guests with allergies or specific dietary requirements to inform our staff in advance, so that we may accommodate your needs safely and with the utmost care.

ROOM SERVICE

Please dial 750 - front desk.

SAFETY INFORMATION

IN CASE OF FIRE:

Please stay calm and follow the instructions below.

ESCAPE ROUTE:

Please locate the nearest emergency exit. Emergency exit plans are posted in your room.

STUDY YOUR ROOM:

Please familiarize yourself with the escape routes and the location of fire alarms and extinguishers.

IF YOU DISCOVER FIRE:

Alert hotel staff immediately by calling the front desk – 750.

Activate the nearest fire alarm if safe to do so.

Do not attempt to extinguish large fires yourself.

WHEN YOU HEAR AN ALARM:

Leave your room immediately. Close doors behind you.

Follow the illuminated exit signs to the nearest emergency exit.

Do not use elevators.

EVACUATION:

Assist children, elderly, or guests with disabilities if needed.

Proceed to the designated assembly point outside the building.

Remain at the assembly point until instructed otherwise by hotel staff or emergency services.

IF YOU CANNOT LEAVE YOUR ROOM:

Seal the door with wet towels or sheets to prevent smoke from entering. Call the front desk or emergency services and inform them of your location. Stay low to the ground to avoid smoke inhalation. Signal for help from a window if possible.

TELEPHONE NUMBERS IN CROATIA:

The country calling code for Croatia is +385

SERVICE NUMBERS:

Dial 750 - front desk.

Please call the reception desk for all the service numbers in Croatia.

INTERNET ACCESS:

WLAN: Hotel_Guest

Password: spiritosanto

TV CHANNELS:

Croatian channels

21 HRT 1

22 HRT 2

23 RTL

24 Nova TV

Italian, english and french chanel

from 1100 to 1199

German and austrian chanel

from 1200

Slovenian channels

1006 SLO 1

1007 SLO 2

1008 SLO 3

Movie

300 Cinestar

303 Fox movies

323 Kino TV

Music

600 CMC

605 VH1

606 MTV 80s

News

701 CNN

1123 Bloomberg TV

1124 Euronews

1125 BBC News

1126 DW English

Sport

400 Arena 1

401 Arena 2

413 Sportklub

1115 Dubai sport

1230 Eurosport

Documentary

100 National Geographic

101 National Geographic Wild

102 History channel

301 FOX life

500 24 Kitchen

REMOTE CONTROL INSTRUCTIONS:

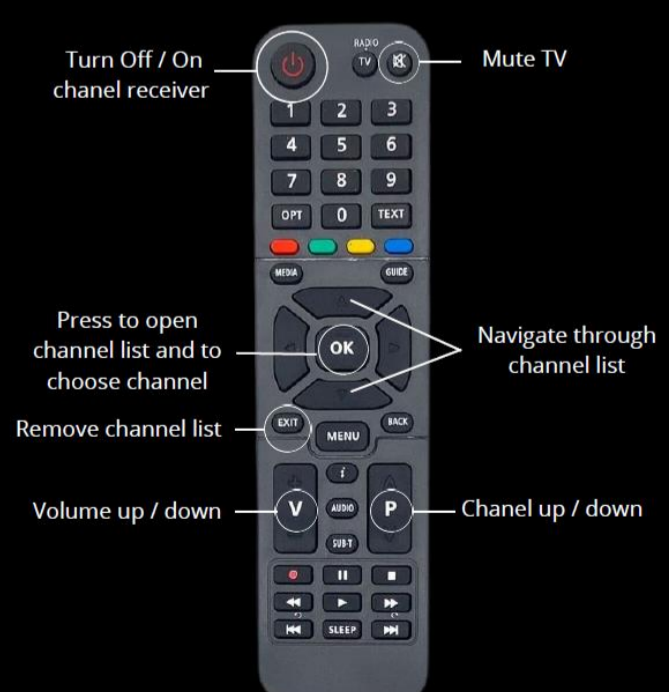
Type I.



Type II.



Type III.



Condé Nast Traveler



Spirito Santo Palazzo Storico - The Art of Turning Heritage Into Luxury

Tucked into Rovinj's cobbled maze, Spirito Santo Palazzo Storico feels like a secret passed down through time. Three 19th-century houses, once forgotten, now hold twelve refined rooms where craft and calm meet. Stone, timber, and light speak in quiet harmony. This is not preservation for its own sake; it is history carefully refined into a luxury that feels timeless and unforced.

Hotel Spirito Santo Palazzo Storico
Augusto Ferri 44 | 52210 Rovinj | +385 91 435 4333 | info@hotel-spiritosanto.com



SPIRITO
SANTO



PALAZZO
STORICO

HOTELSKI PRIRUČNIK
Hotel Spirito Santo Palazzo Storico
Rovinj

WLAN: Hotel_Guest
Lozinka: spiritosanto



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CROATIA

DOBRODOŠLI

Dragi gosti,
dobrodošli u Spirito Santo Palazzo Storico!

U srcu povijesne jezgre Rovinja, Spirito Santo Palazzo Storico spaja bezvremensku eleganciju s modernim komforom. Smješten u pažljivo obnovljenim kućama iz 18. i 19. stoljeća, hotel čuva izvorne kamene zidove, svodove i detalje koji šapću priče prošlih generacija.

Svaka elegantno uređena soba ima svoju priču, s prozorima koji gledaju na šarmantne ulice Rovinja i blistavo Jadransko more.

Kao hotel namijenjen isključivo odraslima, Spirito Santo posvećen je miru, kulturi i uživanju u životnim sitnicama. Opustite se u našem Lounge Baru, uživajte u doručku na terasi ili istražujte kamene hodnike ispunjene poviješću i vinima ovog kraja.

Mjesto gdje se povijest, elegancija i spokoj stapaju – dobrodošli u Spirito Santo Palazzo Storico.

U ime cijelog tima, želim vam ugodan boravak.

S poštovanjem,
Matija Curić
Direktor hotela



ROVINJ I ISTRA – LJEPIOTA KOJA OČARAVA

Otkrijte čaroliju Istre i Rovinja!

Iza vrata Spirito Santo Palazzo Storico, Istra se otkriva poput živopisne knjige priča. Valovite brežuljke ispunjene vinogradima, maslinicima i šarmantnim selima oblikuju krajolik jednako bezvremen kao i očaravajući.

Bogata povijest regije, tkana od rimskih, venecijanskih i austro-ugarskih utjecaja, očituje se u svakom kamenčićem popločanom trgu i sunčanoj piazzzi.

Rovinj, smješten na rubu Jadranskog mora, pravi je biser Istre. Njegov labirint uskih ulica, šarene fasade i živahna luka pozivaju vas da lutate, otkrivajte skrivene galerije i uživajte u lokalnim okusima u pitomim kafićima i konobama.

Kako sunce zalazi, grad se kupa u toplom, zlatnom svjetlu – savršena kulisa za nezaboravne uspomene.

Bilo da tražite kulturno uranjanje, gastronomske užitke ili mirne trenutke uz more, Rovinj i Istra nude svijet inspiracije. Od ulica ispunjenih umjetnošću do blistavog mora, svaki kutak slavi ljepotu, tradiciju i izvanredne radosti života.

Rovinj je lako dostupan, smješten svega 40 km od zračne luke Pula i 280 km od zračne luke Venecija, čineći ga savršenom destinacijom za bezbrižan i inspirativan bijeg.

KUĆNI RED

Kako bismo vam osigurali ugodan, siguran i miran boravak, ljubazno vas molimo da se pridržavate sljedećih smjernica:

- Molimo registrirajte se na recepciji.
- Prijava (check-in) je od 15:00 sati, a odjava (check-out) do 11:00 sati na dan odlaska.
- Cijena sobe za pola dana (između 14:00 i 18:00 sati) iznosi 50% redovne cijene. Nakon 18:00 sati naplaćuje se puna cijena sobe.
- Hotelski sadržaji namijenjeni su isključivo registriranim gostima. Pristup sobama dozvoljen je samo gostima hotela. Naš Lounge prostor dostupan je za sastanke i razgovore.
- Hotel je namijenjen gostima starijima od 13 godina.
- Doručak je uključen u cijenu sobe i poslužuje se svakodnevno od 8:00 do 11:00 sati.
- Prilikom korištenja dodatnih usluga, molimo da osobno potpišete račune radi točnih evidencija.
- Tijekom vremena tišine, od 22:00 do 8:00 sati, očekuje se da gosti održavaju mir i primjereno ponašanje.
- Sve kvarove ili tehničke poteškoće molimo prijavite na recepciji radi pravovremenog rješavanja.
- Pušenje je dozvoljeno samo u za to predviđenim vanjskim prostorima.

Zahvaljujemo na razumijevanju i suradnji te vam želimo nezaboravan boravak.

VAŠ A - Ž VODIČ DOBRODOŠLICE

Doručak

Doručak se poslužuje u restoranu od 8:00 do 11:00 sati.

Bicikli

Molimo birajte 750 - recepciju, za najam bicikli.

Električna energija

Sve sobe opremljene su uređajima na jednofaznu mrežu (220V/50Hz).

Za informacije o korištenju adaptera za uređaje koji nisu prilagođeni ovoj mreži, molimo obratite se recepciji.

Klima uređaj

U slučaju poteškoća, molimo birajte 750 - recepciju.

Ključ

U slučaju izgubljenog ključa, molimo obavijestite recepciju. Izdavanje novog ključa naplaćuje se prema važećem cjeniku.

Kreditne kartice

Maestro, Visa, Mastercard.

Kupaonski ogrtač

Nalazi se u vašem ormaru ili u kupaonici.

Liječnik / Stomatolog

Molimo birajte 750 - recepciju.

Ljubimci

Ljubimci su dobrodošli uz prethodnu najavu i dodatnu naknadu. Molimo imajte na umu da ljubimci ne smiju ostati sami u javnim prostorima hotela.

Medicinska pomoć

Molimo birajte 750 - recepciju.

Mini-bar

Potrošnja iz mini-bara naplaćuje se prema važećem cjeniku i nije uključena u cijenu sobe.

Mjenjačnica

Molimo obratite se recepciji.

Napojnice

Naš tim uvijek cijeni napojnice, iako su potpuno dobrovoljne. Svaka napojnica koju odlučite ostaviti bit će zahvalno primljena.

Parkiranje

Molimo birajte 750 - recepciju.

Hotelsko parkiralište dostupno je za 25 € dnevno i može se jednostavno dodati na račun sobe.

Plaćanje računa

Računi se podmiruju na dan odlaska u eurima i mogu se platiti gotovinom ili kreditnom karticom.

Plaža

Molimo birajte 750 - recepciju.

Torba za plažu se nalazi u ormaru, ručnici su na recepciji. U blizini hotela nalazi se nekoliko plaža. Za više informacija molimo obratite se recepciji.

Pranje i peglanje

Ako želite koristiti hotelsku uslugu pranja, molimo stavite odjeću u vreću za pranje u sobi i predajte je s ispunjenim obrascem do najkasnije 10:00 sati. Odjeća će biti vraćena sljedeći dan. Ako trebate uslugu odmah, molimo kontaktirajte recepciju.

Recepcija

Recepcija je otvorena od 8:00 do 22:00 h. Dostupna je i 0:00 do 24:00 na 750 ili 099 4354 333.

Sef

Za čuvanje vrijednih predmeta preporučujemo korištenje sefova u sobi, jer hotel ne može preuzeti odgovornost za izgubljene ili ukradene predmete.

Služba čišćenja

Molimo birajte 750 - recepciju.

Naš tim službe čišćenja rado će vam osigurati dodatne jastuke, deke, vješalice i slično.

Taxi – privatni transferi

Molimo birajte 750 - recepciju.

Telefon

Za vašu udobnost, recepciju možete direktno nazvati s telefona u sobi, na broj 750.

Televizija

Širok izbor TV programa je dostupan. Popis je priložen niže.

Wi-Fi

Besplatni Wi-Fi dostupan je u svim sobama i javnim prostorima hotela.

WLAN: Hotel_Guest

Lozinka: spiritosanto

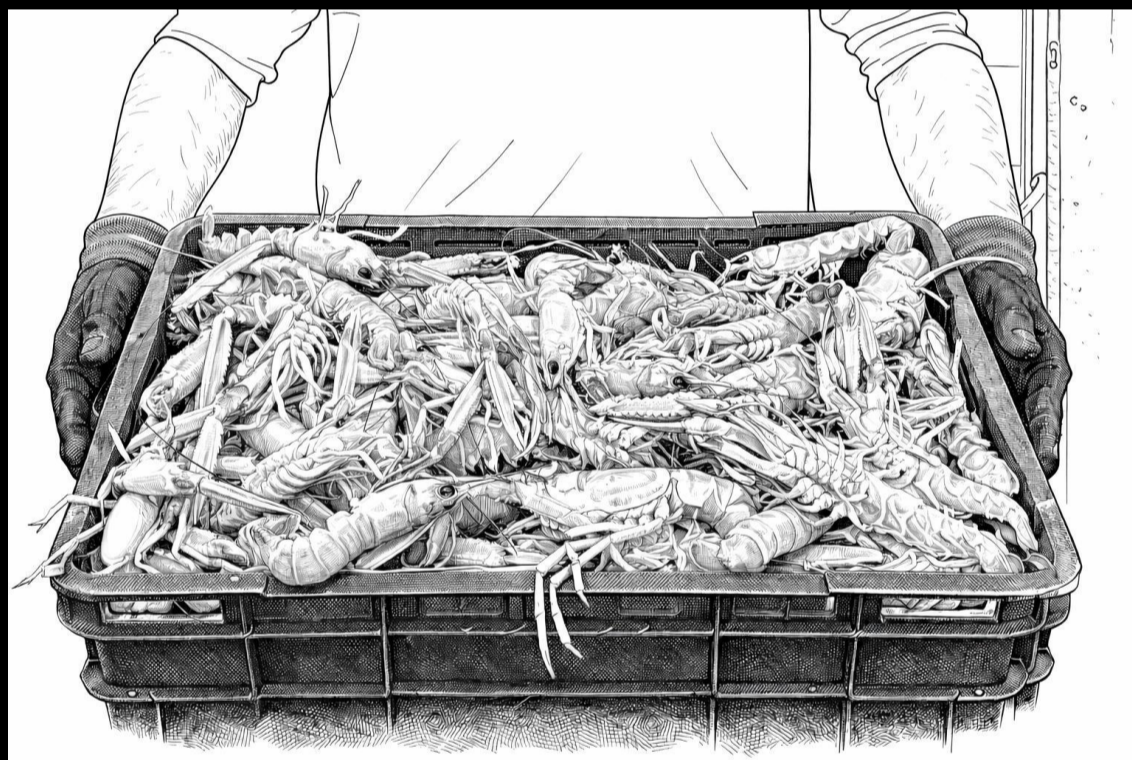
DORUČAK

Uživajte u doručku u hotelskom restoranu od 8:00 do 11:00 sati. Doručak je uključen u cijenu sobe.

VEČERA

Prepustite se vrhunskoj večeri u Restaurantu Saponi Rovinj, gdje naši chefovi pripremaju pomno odabrani izbor lokalnih i međunarodnih jela. U elegantnom i ugodnom ambijentu, večera je savršen način da se opustite i uživete u iznimnim okusima, uz vrhunska vina i pažljivu uslugu. Molimo napravite rezervaciju za večeru na recepciji. Restaurant je otvoren za večere svaki dan od 18:00 do 22:00, nedjeljom zatvoren.

Lokalnost i sezonalnost okusa i namirnica.



POSLUGA U SOBU

Molimo birajte 750 – recepciju.

Ljubazno savjetujemo goste s alergijama ili posebnim prehrambenim zahtjevima da o tome unaprijed obavijeste naše osoblje, kako bismo mogli osigurati obroke u skladu s vašim potrebama, na siguran i pažljiv način.

SIGURNOSNE INFORMACIJE

U SLUČAJU POŽARA:

Molimo ostanite smireni i slijedite upute navedene u nastavku.

PUT ZA BIJEG:

Molimo pronađite najbliži izlaz u slučaju nužde. Plan evakuacije nalazi se u vašoj sobi.

UPOZNAJTE SVOJU SOBU:

Molimo upoznajte se s putovima evakuacije te položajem požarnih alarma i aparata za gašenje požara.

AKO UOČITE POŽAR:

Molimo odmah obavijestite hotelsko osoblje pozivom na recepciju. Uključite najbliži požarni alarm ako je to sigurno učiniti. Ne pokušavajte sami gasiti veći požar.

KADA ČUJETE ALARM:

Odmah napustite sobu. Zatvorite vrata za sobom. Slijedite svjetlosne oznake koje vode do najbližeg izlaza u slučaju nužde. Ne koristite dizala.

EVAKUACIJA:

Pomozite djeci, starijim osobama i gostima s invaliditetom ako je potrebno. Uputite se prema označenom mjestu okupljanja izvan zgrade. Ostanite na mjestu okupljanja dok vam hotelsko osoblje ili hitne službe ne daju daljnje upute.

AKO NE MOŽETE NAPUSTITI SOBU:

Zatvorite vrata i zabrtvite ih mokrim ručnicima ili plahtama kako biste spriječili ulazak dima. Nazovite recepciju ili hitne službe i javite svoju točnu lokaciju. Zadržite se nisko pri tlu kako biste izbjegli udisanje dima. Ako je moguće, signalizirajte za pomoć kroz prozor.

TELEFONSKI BROJEVI U HRVATSKOJ:

Pozivni broj za Hrvatsku je **+385**

SERVISNI BROJEVI:

Molimo birajte **750 – recepciju**. Za sve servisne brojeve u Hrvatskoj, molimo kontaktirajte recepciju.

PRISTUP INTERNETU:

WLAN: Hotel_Guest

Lozinka: spiritosanto

TV PROGRAMI:

Hrvatski kanali

21 HRT 1

22 HRT 2

23 RTL

24 Nova TV

Talijanski, engleski i francuski kanali

od 1100 do 1199

Njemački i austrijski kanali

od 1200

Slovenski kanali

1006 SLO 1

1007 SLO 2

1008 SLO 3

Filmovi

300 Cinestar

303 Fox movies

323 Kino TV

Glazba

600 CMC

605 VH1

606 MTV 80s

Vijesti

701 CNN

1123 Bloomberg TV

1124 Euronews

1125 BBC News

1126 DW English

Sport

400 Arena 1

401 Arena 2

413 Sportklub

1115 Dubai sport

1230 Eurosport

Dokumentarci

100 National Geographic

101 National Geographic Wild

102 History channel

301 FOX life

500 24 Kitchen

UPUTE ZA DALJINSKI UPRAVLJAČ:

Type I.



Type II.



Type III.



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